# FINANCIAL EDUCATION A BRAZILIAN PERSPECTIVE

CHERRY BLOSSOM FINANCIAL EDUCATION INSTITUTE

José Alexandre C. Vasco





When stating my opinions, these are my own and do not represent necessarily the views of the Board of Commissioners or of the CVM as an institution.





"It takes a village to raise a child".



### **PARTNERSHIPS - TIMELINE**

## Advisory Committee on Education (CVM)

- CVM Rule # 498
- CVM, SRO's and capital market associations
- Investor Education (IE)
- Implementation

## National Committee for Financial Educ.

- Federal Decree # 7,397
- Multiple public/private agencies
- Financial Literacy (e.g. Schools FE)
- Policy and implementation

#### Behavioral Sciences Advisory Panel

- CVM Rule # 720
- CVM, researchers and invited organizations
- Inform evidence-based public policy
- Education (FE/IE) and regulation.
- Policy

## Centre on Financial Education and Literacy in LAC

- MoU OECD CVM
- Public organizations in LAC region
- Financial Education
- Policy and implementation

2006 2011 2014 2016



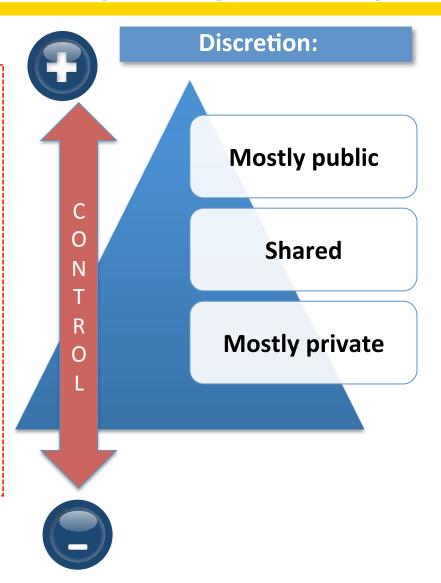
# DELIVERY OF PUBLIC GOODS: CONVENTIONAL VS. NEW MODEL

### Conventional Modek (DIRECT DELIVERY):

Direct delivery of public goods

### New model ("DELEGATED DELIVERY")

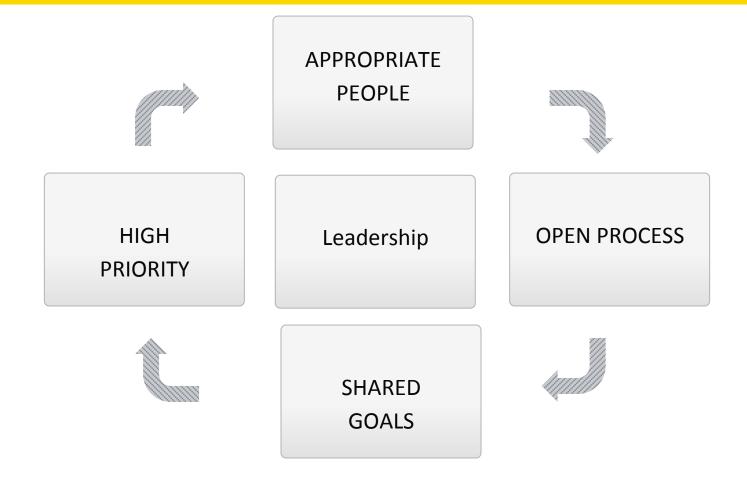
 Changes in the division of responsibility for the delivery of public goods (increased participation of private agencies)



<sup>\*</sup>Collaborative Governance: Private Roles for Public Goals in Turbulent Times. John D. Donahue and Richard J. Zeckhauser. Princeton University Press. 2011.



### **COLLABORATION FRAMEWORK\***



<sup>\*</sup> Linden, Russel Matthew. Leading Across Boundaries: Creating Collaborative Agencies in a Networked World.



### 7 KEY COLLABORATIVE FACTORS\*

The partners have a shared, specific interest or purpose that they are committed to and can't achieve on their own.

The partners want to pursue a collaborative solution now and are willing to contribute to the effort.

The appropriate people are at the table.

The partners have an open, credible process.

<sup>\*</sup> Linden, Russel Matthew. Leading Across Boundaries: Creating Collaborative Agencies in a Networked World.



### 7 KEY COLLABORATIVE FACTORS\*



The effort has a passionate "champion" (or "champions"), with credibility and clout.

6

The partners have trusting relationships.

7

The partners use the skills of collaborative leadership.

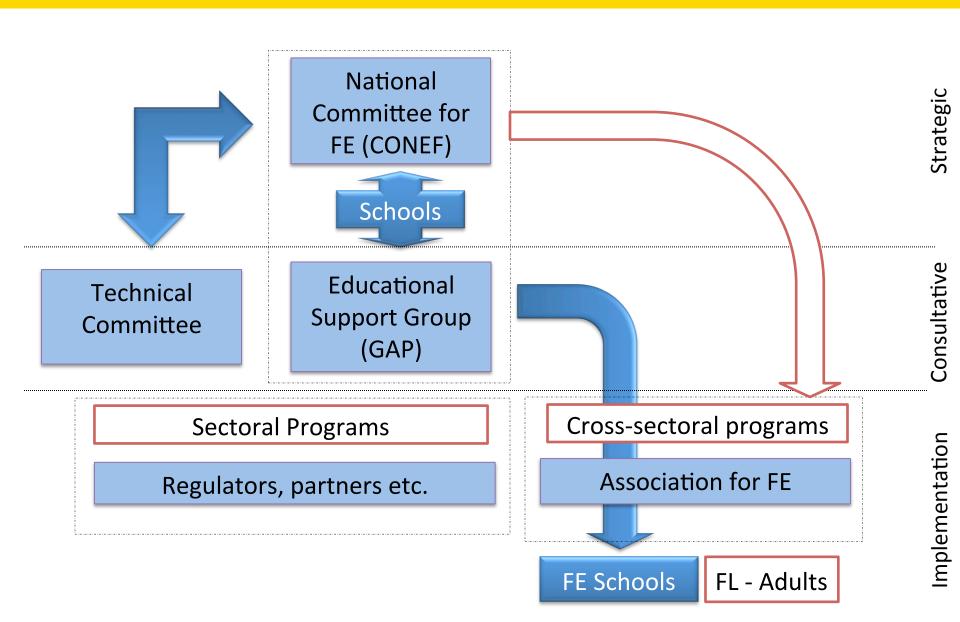
<sup>\*</sup> Linden, Russel Matthew. Leading Across Boundaries: Creating Collaborative Agencies in a Networked World.



# BRAZILIAN NATIONAL STRATEGY FOR FINANCIAL EDUCATION



# NATIONAL STRATEGY FOR FE (ENEF) GOVERNANCE





### **ENEF WEBSITE ("LIFE&MONEY")**



NA SEÇÃO FERRAMENTAS VOCÊ ENCONTRA DICAS, TESTES, VÍDEOS, SIMULADORES E MUITAS OUTRAS APLICAÇÕES QUE VÃO AJUDAR A GERIR MELHOR O SEU DINHEIRO E PLANEJAR O FUTURO. APROVEITE!



#### **POUPANÇA**

Guardar dinheiro permite a realização de muitos sonhos. Aprenda a construir seu pé de meia.



#### CRÉDITO

Antes de pegar dinheiro emprestado, saiba escolher as melhores taxas e forma de pagamento.



#### **DIREITOS E DEVERES**

Conheça e exerça seus direitos e deveres sobre produtos e serviços financeiros oferecidos pelos bancos.



#### INVESTIMENTO

Faça o dinheiro trabalhar por você. Aprenda a escolher as melhores opções de investimento.



#### CONSUMO

Consumir de forma sustentável é importante para evitar endividamento. Veja nossas dicas.



#### PREVIDÊNCIA

Preparar-se com antecedência para lidar com situações futuras é essencial. Acesse e saiba como!



### FINANCIAL EDUCATION IN SCHOOLS TIMELINE

2008-09

PROGRAM CONCEPTION

2010-11

PILOT PROJECT High-School 2014

**IMPLEMENTATION** 

2015

PILOT PROJECT
Primary and Middle
Schools





Coordinated by AEF-Brasil (since 2012):

- High-School:
  - 3 books developed and tested
     (2010-11) 891 schools/ 26 K students
  - books printed by Min. Education and sent out to 2.974 schools (2014)
  - website FE in Schools launched
- Primary and Middle School:
  - 9 books developed (2011-12)
  - Pilot project (RCT 2015) 200 schools/ 18k students



# FINANCIAL EDUCATION IN SCHOOLS WEBPAGE





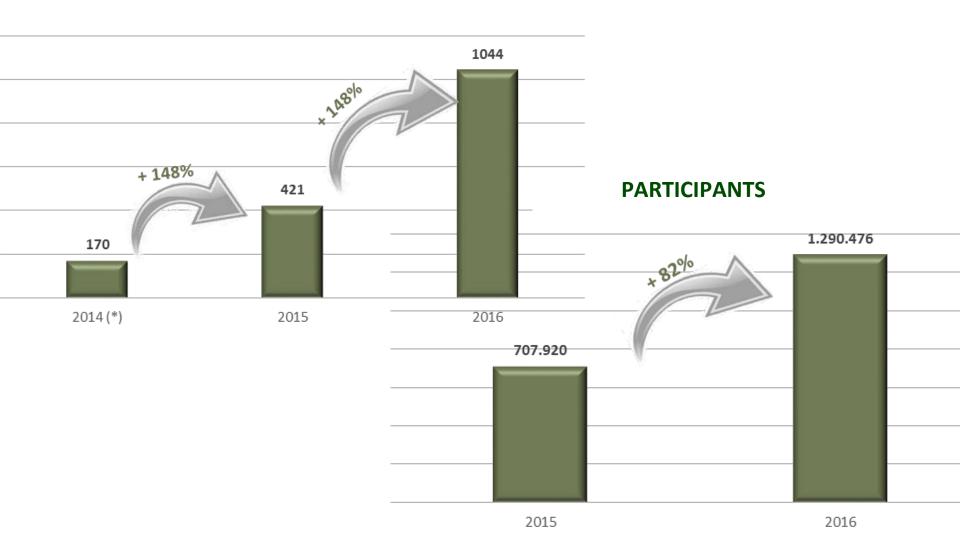
### **BRAZILIAN "MONEY WEEK"**





### **BRAZILIAN "MONEY WEEK"**

#### **EVENTS/INITIATIVES**





- Controled pilot project vs. real life operational implementation
- Unexpected lack of financial support
- Implementation issues (coordination public-private)
- Competing priorities
- Governance
- FE as a platform users create and consume value



# THE "REDIRECTION" NEW STRATEGIC DIRECTIONS FOR ENEF

## Strategic Directions

Intensify actions aiming to disseminate FE at school level

Identify, align and foster actions aimed at adults and other selected audiences

Achieve culture change, making FE more relevant

Build new partnerships that can support ENEF



# THE "REDIRECTION" NEW STRATEGIC DIRECTIONS FOR ENEF

## Strategic Directions

Engage and involve all relevant stakeholders in FE

Improve the assessment of target group needs and set pluriannual goals

Continuously improve ENEF governance



### THE "REDIRECTION" – SCHOOLS PROGRAM A NEW PROGRAM STRATEGY FOR 2017-2024

	V	1

FE in Schools Network

Initiatives

ENEF as a "Platform" Focus on school teachers

(business

Reward good practices (national award etc.)

model)

Foster research on what works and evaluate

New tools (games etc.)

New sponsorship policy

19



### **BEHAVIOURAL SCIENCES ADVISORY PANEL – NEC**



#### **BEHAVIOURAL SCIENCES ADVISORY PANEL – NEC**

- Key decision following the 1st edition of Annual International Conference of Investor Education and Financial Behaviour, in Rio (2013) – to set up NEC (2014)
- Interdisciplinary, independent advisory committee: economists, social and psychologists, educators and designers (professors and senior researchers), working on a voluntary basis.
- NEC aims at helping CVM to apply behavioural and social insights into its programs and policies
- Main responsibilities:
  - Review and endorse CVM projects
  - Advise CVM on scientific matters
  - Provide guidance to the CVM's Office of Investor Protection and Assistance (SOI)
- In order to support NEC activities, SOI set up a Behavioural Sciences Unit (COP)



# BLOG "I THINK, THEREFORE I INVEST (?)" HTTP://PENSOLOGOINVISTO.CVM.GOV.BR

# PENSO, SINVISTO?

Pesquisas e debates sobre a racionalidade das decisões financeiras.





### PUBLICATION "CVM COMPORTAMENTAL"





#### **Download:**

http://pensologoinvisto.cvm.gov.br http://www.investidor.gov.br



# 5<sup>TH</sup> BEHAV. SCIENCES AND IE CONFERENCE OECD-CVM REGIONAL SEMINAR



#### 7, 8 and 11, 12 Dec/2017

This week's events will focus on subjects related to FinTech, investor education and behavioural studies, including the celebration of the CVM 40th anniversary. Featuring the foremost Brazilian and international scholars and researchers, as well as representatives of regulatory and self-regulatory bodies, the gatherings will provide multidisciplinary approach in the fields of psychology, economics, anthropology, education and others, as well as offering an opportunity to debate innovative strategies and public policies in financial education.

Registration is over

#### Schedule



### 08 / December

Behavioural Sciences and Investor Education Conference



# 11 / December MONDAY Regional Seminar on Emerging Trends in Financial Education



## **OECD-CVM CENTER FOR FE/FL**



### **OECD-CVM CENTER FOR FE/FL**

- Hub for knowledge exchange on efficient financial education and related related issues in Brazil and in the LAC region.
- The Centre's activities will build on the work of the OECD/INFE and its Research Committee, including:
  - methodologies for collecting qualitative and quantitative data;
  - policy analysis;
  - instruments and research.
- OECD-CVM will also use the Centre to facilitate annual surveys
  of financial education initiatives in LAC, which will be released at
  the Centre's annual meetings (the "Surveys").

### **AREAS OF FOCUS**



Areas of focus and research shall include, but not be limited to:

- <u>financial education</u> aimed at supporting policy goals;
- financial <u>consumer protection</u>\*;
- financial market trends and policy issues\*;
- collection of quantitative and qualitative <u>evidence</u> on financial literacy and relevant aspects of financial inclusion and financial consumer protection;
- <u>effective delivery of financial education</u> initiatives to various target audiences (e.g. youth; women; small and medium enterprises);
- financial education policies aimed at <u>supporting other policy goals</u> (e.g. financial inclusion).

<sup>\*</sup>as relevant to financial education.



- ✓ knowledge-sharing and organisation of dissemination events. The Parties will organise an annual regional conference at the Centre, with the possible addition of one to two country- specific events elsewhere in LAC;
- ✓ dissemination and use of relevant OECD/INFE policy and practical tools, methodologies, research and analysis in Brazil and LAC (including translation into Spanish and Portuguese where necessary); and
- ✓ facilitation of the Surveys and related publications.



### **MONTHLY AGENDA**



O Centro Educacional CVM/OCDE divulga a sua agenda de eventos gratuitos para **abril**.

Confira e inscreva-se.



**Moedas Virtuais Digitais**Palestra - 5 Abril 2017 - RJ

**Companhia Aberta** Palestra - 12 Abril 2017 - RJ





Clique no link para mais informações e garanta a sua vaga.







Centro CVM/OCDE de Educação e Letramento Financeiro para a América Latina e Caribe

O Centro Educacional CVM/OCDE oferece a você palestras de Educação Financeira e diversas outras atividades gratuitas. Confira abaixo:

#### 03 Agosto 2016

 Planejamento Financeiro: decisões que podem mudar sua vida 15h às 17h

**Júlio César Dahbar** Superintendência de Proteção e Orientação ao Investidor.

Local: Centro Educacional CVM/OCDE

Rua Sete de Setembro - 111 - 3º andar - Centro

Rua Sete de Setembro - 111 - 3º andar - Centro Rio de Janeiro - RJ

Clique no link e inscreva-se gratuitamente.





PUBLIC LIBRARY OF "ROCINHA" (AUG/16)

CVM

ROYAL TULIP H **ROYAL TULIP HOTEL (SEP/16)** 





## **ROYAL TULIP HOTEL (SEP/16)**







"For every complex problem there is an easy answer, and it is wrong". (Henry Louis Mencken - american journalist 1880-1956)



# BEHAVIOURAL SCIENCES UNIT – COP

Evolving into a full scale "Nudge Unit", using cognitive insights on behalf of investors

#### **✓** Objectives:

- ✓ Understand investors' decision-making process
- ✓ Develop methodologies and proceedings to estimulate formation of savings and its investment in securities
- ✓ Evaluate the impact of educational, guidance and assistance actions
- ✓ Subsidize financial education programs and rule-making process

#### ✓ Methodologies :

- ✓ Investors surveys
- ✓ Small-scale tests
- ✓ Randomized controlled trials
- ✓ Adaptation of successful initiatives in other markets to Brazilian market characteristics
- ✓ Use of social and behavioural insights



## CVM FINANCIAL LITERACY, PERSONALITY TRAITS, AND **INVESTMENT BEHAVIOR**

- Objective: investigate relationship among financial literacy, personality traits (Big Five)\*, and investment behavior.
- Sample: 3,305 individuals aged 18+ (investors from CVM database, visitors of CVM social media, visitors of CVM website, events participants, partnerships, etc.)
- Methodology: quantitative survey, using self-administered questionnaire offered by the SurveyMonkey website.
- Data collection period: from 23 July 15 to 06 April 16.

<sup>\*</sup>Agreeableness, Extraversion, Conscientiousness, Neuroticism and Openness



### **SAMPLE VS. BRAZILIAN POPULATION**

	Survey	Census
Gender		
Male	59.3%	50.6%
Female	40,7%	49.4%
<b>Education level</b>		
Elementary incomplete	0.8%	45.3%
Elementary complete / High school incomplete	3.4%	16.7%
High school complete / Undergraduate incomplete	35.6%	28.0%
Undergraduate degree	28.9%	10.00/
Graduate degree	31.3%	10.0%

	Survey	Census
Age		
18-21	14.6%	16.4%
22-35	48.9%	25.1%
36-45	16.7%	14.8%
46-59	14.5%	17.0%
60+	5.3%	22.3%
Monthly income		
Up to R\$ 788	3.4%	39.2%
R\$ 788 to 1,576	11.0%	32.7%
R\$ 1,576 to 2,364	10.7%	10.6%
R\$ 2,364 to 3,940	15.6%	8.3%
R\$ 3,940 to 7,880	24.4%	6.1%
R\$ 7,880 to 15,760	20.9%	2.2%
R\$ 15,760 +	14.0%	0.9%



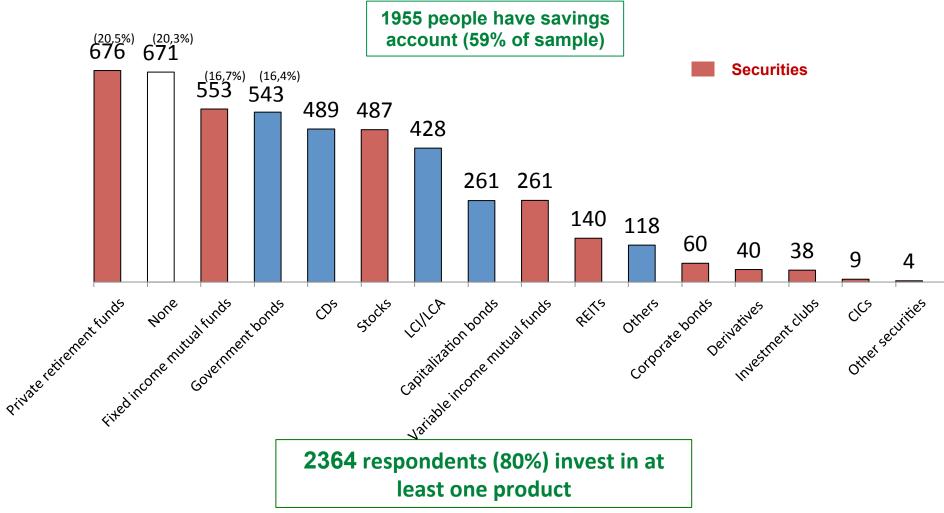
## THE "BIG THREE" FINANCIAL LITERACY QUESTIONS

- Suppose you have \$100 in a savings account and the interest rate is 2% per year. After 5 years, how much do you think you would have in the account if you left the money to grow?
- Consider that the interest rate on your savings account is 1% per year and inflation is 2% per year. After 1 year, how much would you be able to buy with the money in this account?
- Please tell whether the following statement is true or false:
   "Buying a single company's stock usually provides a safer return than investing in a stock mutual fund."



#### **RESPONDENTS MOSTLY INVEST IN SAVINGS ACCOUNTS**

#### Number of respondents per investment product



Base: 3305 respondents



# SAMPLE HAS INCOME AND EDUCATION LEVEL HIGHER THAN CVM POPULATION, BUT LESS THAN 40% INVEST IN SECURITIES

Number of respondents who invest in	Quantity	%
at least one type of security	1276	38.6%
one type of security	713	21.6%
two or three types of security	453	13.7%
four or more types of securities	110	3.3%
invest, but <u>not</u> in securities	1358	41.1%

## **MAIN FINDINGS**



- Financial literacy level apparently not associated with saving behavior
- Conscientiousness related with higher probability of saving regularly
- Dealing with money (working, receiving allowance) positively associated with regular saving behavior
- <u>Extraversion</u> predicts lower likelihood of saving behavior in both cases
- Other studies: conscientiousness positively related with pension and bank savings amounts (Kausel et al., 2016)



- 2nd wave of the survey: personality traits x financial literacy x financial behaviors (instead of investment behavior). More variables.
- New Medium Class (C Class) project: new financial literacy product with behavioral insights.
- Risk tolerance x financial well-being x personality traits survey.
   Testing CFPB scale translation into Portuguese.
- Survey on financial fraud



## SUPPORTING THE DEVELOPMENT OF FINTECH IN BRAZIL



## **TIMELINE**





## **FINTECH HUB - ACTIVITIES**

FinTech Hub launched on Jun 7<sup>th</sup>, 2016.

#### **Activities:**

- Establish a dedicated communication channel between the regulator and the market
- Foster research and studies
- Estimulate and facilitate internal discussions
- Provide information and assistance to fintech startups
- Promote educational initiatives (fintech startups and entrepreneurs)\*
- Assess potential impacts on markets regulated by CVM
- Forge partnerhsips with similar international hubs

<sup>\*</sup>Educational Centre: education (publications and events) and local partnerships.



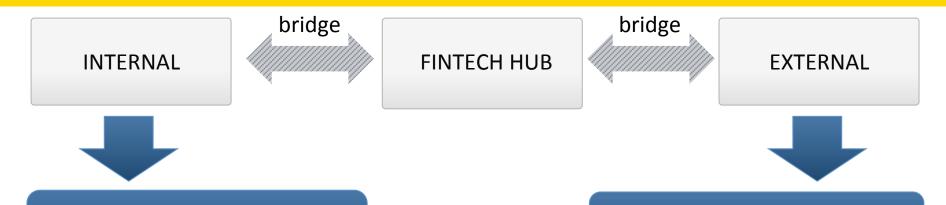
## **FINTECH HUB - GUIDELINES**

#### **Guidelines:**

- Achieve the right balance between financial inovation and investor protection/ financial stability;
- Foster greater competion in markets;
- Proactive approach:
  - expanding the outreach to Fintech startups;
  - identifying trends;
  - monitoring market practices.



#### **FINTECH HUB - 2 BRIDGES**



#### Offices (11)

- Chief of Staff
- Risk and Research
- Investor Protection
- Oversight/regulation (5)\*
- International Affairs
- Planning and IT

#### **Stakeholders**

- Market participants
- SRO
- Fintech Startups
- Academia
- Regulators
- Other organizations

<sup>\* 5</sup> Offices: Market Regulation; On-Site Inspections; Institutional Investors; Market Surveillance; and Securities Registration.



## "FINTECH DAY"

#### WWW.IECBRAZIL.COM.BR



#### 5 to 9 December 2016

This week's events will focus on subjects related to FinTech, investor education and behavioural studies, including the celebration of the CVM 40th anniversary. Featuring the foremost Brazilian and international scholars and researchers, as well as representatives of regulatory and self-regulatory bodies, the gatherings will provide a multidisciplinary approach in the fields of psychology, economics, anthropology, education and others, as well as offering an opportunity to debate innovative strategies and public policies in financial education.

Registration is over

#### Schedule



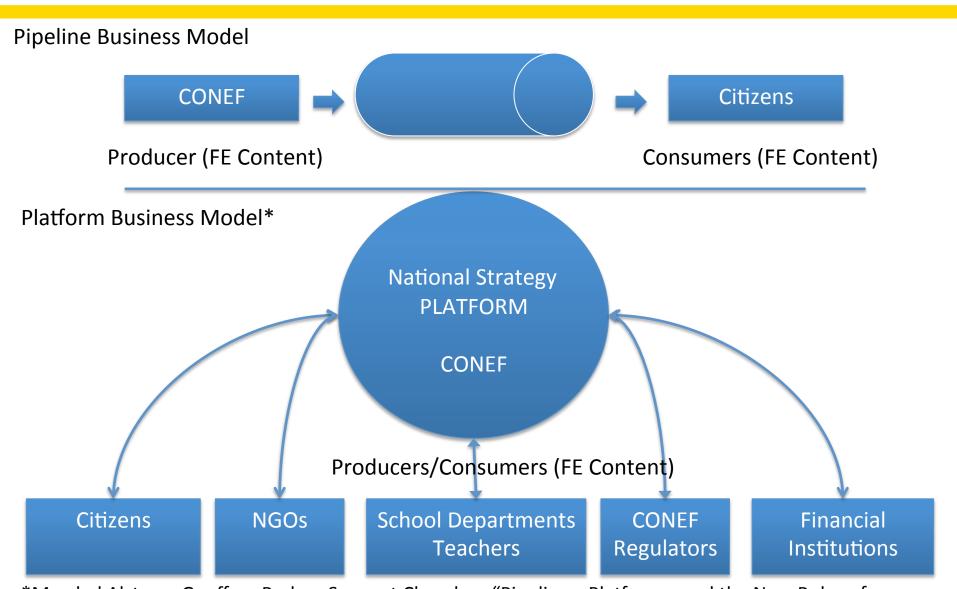




## **CONCLUSION**



# FROM PIPELINES TO PLATFORMS A NEW PARADIGM FOR NS?



<sup>\*</sup>Marshal Alstyne, Geoffrey Parker, Sangeet Choudary. "Pipelines, Platforms, and the New Rules of Strategy", HBR, April 2016. Adapted.





# Obrigado!

vasco@cvm.gov.br / soi@cvm.gov.br

#### **CVM**

- Website: <u>www.cvm.gov.br</u>
- Investor`s Portal: <u>www.investidor.gov.br</u>
- Blog: <u>pensologoinvisto.cvm.gov.br</u>
- "CVMEducacional" (social media):
  - Twitter: <u>twitter.com/CVMEducacional</u>
  - YouTube:<u>www.youtube.com/CVMEducacional</u>
  - Facebook: <u>facebook.com/CVMEducacional</u>
  - Linkedin: <u>www.linkedin.com/company/cvm</u>

#### **ENEF**

- ENEF (Life&Money) website: <u>www.vidaedinheiro.gov.br</u>
- AEF-Brasil website: <u>www.aefbrasil.org.br</u>
- FE in Schools website: <u>edufinanceiranaescola.org.br</u>