# Household Financial Fragility: Evidence and Implications

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#### Global economic scenario

- Many economies are recovering from the financial crisis and Great Recession
- Data show that large segments of the population continue to face financial difficulties
- Several years after the Recession, many people feel they are not financially secure

# **Background work**

- Financially Fragile Households: Evidence and Implications. Lusardi, Schneider, and Tufano (2011)
- Propose a new measure of financial fragility
- Document how American households cope with shocks



# Our measure of financial fragility

 How confident are you that you could come up with \$2,000 if an unexpected need arose within the next month?

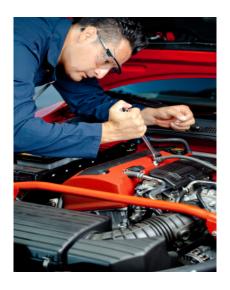
# Our measure of financial fragility

- How confident are you that you could come up with \$2,000 if an unexpected need arose within the next month?
  - I am certain I could come up with the full \$2,000.
  - I could probably come up with \$2,000.
  - I could probably not come up with \$2,000.
  - I am certain I could not come up with \$2,000.
  - Don't know.
  - Prefer not to say.

# Why this measure?

- Measuring ability to cope within one month, not immediately
- Measuring ability to cope with a midsize shock (e.g., medical bill or car repair)





# Why this measure?

- We allow for multiple ways to come up with the money, not only precautionary savings
  - ➤ Networks (e.g., family, friends)
  - > Debt instruments (e.g., credit cards) can play a role





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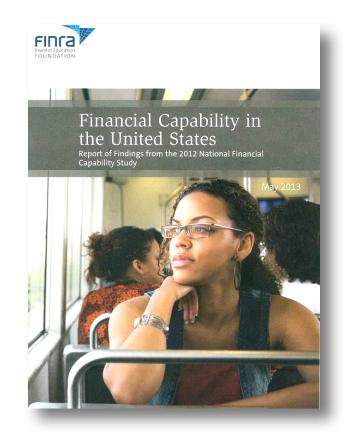


People with these responses are classified as financially fragile.

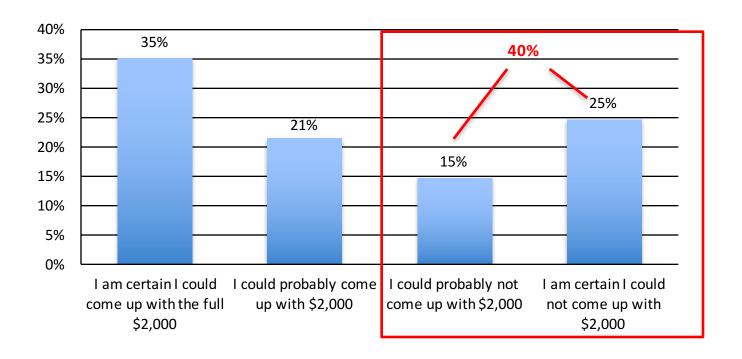
# Looking at financial fragility in the US: 2012 National Financial Capability Study (NFCS)

<u>State-by-State Survey</u>: Online survey of more than 25,000 respondents (roughly 500 per state + DC)

- Includes financial fragility measure
- Survey offers unique information on financial literacy & capability
- The data provide an encompassing overview of Americans' personal finances



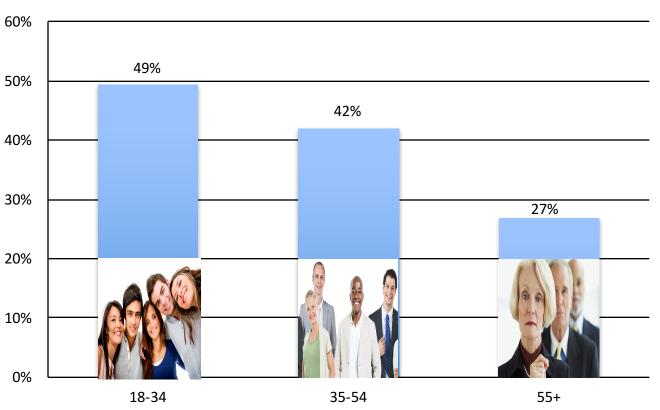
#### Financial fragility in the US in 2012



Note: Percentages do not total 100 percent because "do not know" and "prefer not to say" answers are not reported in the figure.

### Financial fragility by age

% of respondents certainly or probably unable to come up with \$2,000 in case of unexpected emergency



#### Who are the most financially fragile?



**WOMEN** 

• 44% of American women are financially fragile vs. 34% of men

## Who are the most financially fragile?



THE UNBANKED

• 72% of the unbanked are financially fragile

#### ...but also



**UPPER MIDDLE CLASS** 

• 29% of people with income between \$50,000 and \$100,000 are financially fragile<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> Sample age 25-60

#### ...but also



#### **COLLEGE GRADUATES**

• 25% of college graduates age 25-60 are financially fragile

## ...but also



#### **FULLY EMPLOYED**

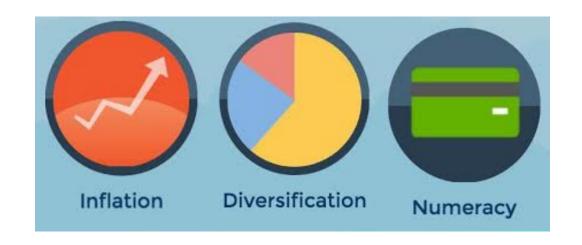
• 31% of fully employed people are financially fragile<sup>2</sup>

<sup>&</sup>lt;sup>2</sup> Sample age 25-60

#### What we find

- Women are more fragile
- Those with low income and low educational attainment and the unbanked are financially fragile
- Even the middle class and upper middle class feel fragile
- Having a college degree and a full time job are not guarantees of financial security

# Fragility and financial literacy



#### LOW FINANCIAL LITERACY

**40%** of people who do not know at least 1 of the 3 basic financial literacy concepts (interest, inflation, risk) are financially fragile

# How do people cope?

- Lusardi, Schneider, and Tufano (2011), using data from the US in 2009, show that people use many methods of coping
- While many indicating savings, one in three indicate relying on family and friends
- Credit and borrowing is also mentioned by many, though credit is not a good way to insure against shocks
- Some are living on the financial edge: more than 25% of Americans in 2009 would cope by selling their home, pawning possessions, or relying on payday loans

#### What we find in our more recent work

Financial fragility measures at least 2 aspects of personal finance

It is a symptom of lack of assets

It measures lack of borrowing capacity of highly leveraged households

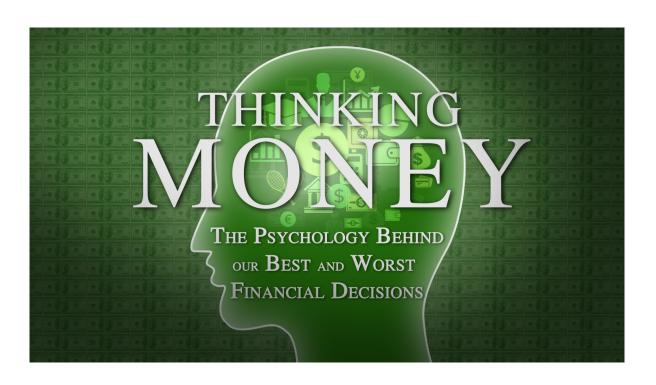


#### Financial fragility and financial satisfaction

- Financial fragility goes beyond looking at one individual behavior, for example saving or borrowing
- Moving toward measuring well-being: this measure also correlates strongly with financial satisfaction
- Financial fragility has consequences!

# Highlighting this topic

The lack of short-term savings in the US is the topic of a recent documentary film



# **Thinking Money documentary**

- The financial fragility question was asked in on-the-street interviews
- Many people admitted they would not be able to come up with \$2,000 in one month
- Here is one of them!



# If My Wallet Could Talk

Financial Literacy Month Interview Series







# Implications for financial education

- Financial fragility is pervasive
  - > Need robust interventions
- People use many methods of coping
  - > Need to move away from targeting one behavior
- Some of the methods people use are very expensive and do not provide insurance
  - Credit becomes expensive when most needed
- Do not underestimate the power of family, friends, people around us. After all, we insure by pooling resources!

## Implications for financial education (cont.)

- Importance of targeting women
  - > Multiplier effect
- Importance of equipping the young with the skills to succeed in today's complex financial markets
  - > Importance of financial education in school

# More implications

- Implications for policy
  - > Incentives for short-term savings
  - > Stress test for households' financial capability
- Implications for research
  - Financial fragility question could be used in many surveys
- Implications for pension design (people do not have enough liquidity)
- Extension to study gender effect

#### Final remarks

- Life often looks like a series of bad draws
- Macro conditions are important and recessions and low growth can take a toll on personal finances
- Low levels of financial literacy around the world indicate that people do not have the knowledge needed for financial decision-making

## Life is a storm



The Storm on the Sea of Galilee
Rembrandt, 1633

# Question

Should financial resilience be part of public policy?

#### **Contact and further information**

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